Yanuar Wanda Putra

Work Experience

Web Developer

<u>Radya Digital</u>

Bandung, Indonesia

- Developed and optimized a spare parts e-commerce platform (Tokoparts), improving UI/UX design and reducing load time, leading to a better user experience and increased engagement.
- Assisted the Mitsubishi customer service team in improving the communication process with customers by creating a queuing system for customer service agents.
- Continue to maintain several chatbots from various companies, ensuring that features and customer interactions with chatbots run smoothly on a daily basis.

Keywords: PHP, Laravel, Javascript, Typescript, C#, .NET

Internship

<u>Radya Digital</u>

Bandung, Indonesia

- Developed a curriculum management system for Binus, enhancing efficiency and streamlining the curriculum management process, resulting in improved organization and accessibility.
- Assisted the Frisian Flag Malaysia customer service team to improve the communication process with customers for general
 inquiries and to receive and update the status of complaints regarding products from customers by creating a WhatsApp-based
 chatbot.
- Assisted the Mitsubishi sales team in sending promotional campaign messages periodically to thousands of customers and ensuring the message delivery process runs smoothly.
- Helped to **improve the user experience** of Mitsubishi chatbot by revamping the interface of chatbot interactions on the WhatsApp channel from text-based to button-based.
- Maintained Mitsubishi chatbot to ensure existing features such as service booking, product information and assistance and payment simulations **run smoothly**.
- Created and maintained chatbots for big multinational and Indonesian companies (Frisian Flag Malaysia, Mitsubishi, Orbit), enhancing communication efficiency and customer engagement across diverse sectors. These chatbots collectively served thousands of users, facilitating seamless interactions and driving positive user experiences.

Keywords: Javascript, C#, .NET

Education and Certifications

Bachelor of Informatic Engineering, Universitas Komputer Indonesia.

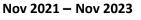
Technologies and Programming Languages

- Languages: PHP, Javascript, Typescript, C#.
- Technologies: React, Next.js, Laravel, Blade, .NET, REST API, PostgreSQL.
- Other: Data structures and algorithms, CI/CD.

Projects & Achievements

• Auctioneer

- Created a web application to maintain company and project data and to generate project tender letters.
- My role in the project is a fullstack developer.
- Tech stack used is Laravel as backend and React as frontend.
- eBAST
- Created a web application to maintain project data and to generate handover reports / certificates of completion.
- My role in the project is a fullstack developer.
- Tech stack used is Laravel as backend and Blade as frontend.



Aug 2021 – Nov 2021

2025